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# Lee's Summit CARES Community of Character

*Partners Reaching Across the Community To Ingrain Character Education*

## Lee's Summit Medical Center – living the vision

- By Robin Dawson

**Our Vision:** Above all else, we are committed to the care and improvement of human life. In recognition of this commitment, we strive to deliver high quality, cost-effective and efficient care.

**Our Mission:** We are committed to treating our patients, their families and our co-workers with warmth, respect and dignity. We will provide care that is necessary, appropriate and cost-effective. We will continue to meet the ever-changing needs of those we serve and improve the wellness of our communities by delivering progressive, high quality health care.

**Our Core Values:** Trust, Quality, Caring, High Performance, Teamwork and Adaptability.

At Lee's Summit Medical Center, we believe that we should live our vision, mission and values! We use these as our guiding principles in everything we do, every day. Each employee wears the vision, mission and values on their nametag and all of our recognition, planning and recognition are based on the foundation laid with these words. Each employee is empowered to place the satisfaction of our customers above all else and to work and think creatively to make sure each patient has a positive outcome.

LSMC also places a high value on every staff member, recognizing that they are the most valuable asset we have. We are committed to a healthy work environment and strive to constantly improve that environment. Employees have their own "board of trustees" through our Employee Advisory Group. This group meets monthly to work directly with the CEO on matters relating to communication, health, morale and other employee concerns. They also serve as the filter for all employee suggestions and concerns and have their own email box where staff can send ideas, suggestions or comments for review by the group.

Lee's Summit Medical Center has become recognized as an excellent community partner. Our relationships with many local organizations span almost three decades and the new partnerships we have formed in recent years continue to grow stronger. Support for local organizations include the



Chamber through membership, volunteerism and support of various activities; Partners In Education with Pleasant Lea Middle School as well as Great Beginnings Pre-School and Parents as First Teachers; Lee's Summit Symphony; Lee's Summit Rotary Club; Lee's Summit Educational Foundation; Lee's Summit Social Services; Meals on Wheels; Downtown Lee's Summit Main Street and the first Habitat For Humanity home building project in Lee's Summit. The Management Team sits on the Boards of various organizations in the area which include the Chamber, LSEDC, Rotary Club, Habitat For Humanity, Lee's Summit Symphony, Lee's Summit Healthcare Advisory Board, School District Citizens Advisory Committee, John Knox Village and the Greater Lee's Summit Healthcare Foundation.

With over 500 employees, it would be very difficult to track all community service but many of our staff members are in area and metro organizations. We have board members on various PTA's and other school organizations, 4-H, Lee's Summit Social Services and One Good Meal. We also have staff who serve in various capacities throughout the metro. Our staff volunteers annually at Oktoberfest and other local community events. The hospital provides first aid and medical support at many local events and activities and conducts extensive community education programs for local club and organizations including scout troops, church groups and support groups.

Our staff, physicians and volunteers have been in the community for over 30 years and have always placed the care of the community above all else. Lee's Summit Medical Center is an organization with a rich tradition of caring in the community. We are now and will continue to be a cornerstone of the business community and an outstanding corporate citizen. We take our commitment to the community very seriously and look forward to our next 30 years!

*Courage • Cooperation • Honesty • Perseverance • Appreciation • Sportsmanship • Citizenship • Family • Respect • Responsibility • Self-Control • Kindness •*

## 2011 Reflections of Character Nomination Form

is on the Lee's Summit Community of Character webpage at [www.lscharacter.org](http://www.lscharacter.org) on the Download webpage. Nominations must be submitted by October 22, 2010. These recipients will be honored at the 8th annual Mayor's Character Breakfast, which will be held at John Knox Pavilion on January 27, 2011. The Character traits are: Courage, Cooperation, Honesty, Perseverance, Appreciation, Sportsmanship, Citizenship, Family, Respect, Responsibility, Self-Control and Kindness.

*\* Courage • Cooperation • Honesty • Perseverance • Appreciation • Sportsmanship • Citizenship • Family • Respect • Responsibility • Self-Control • Kindness*

*If you have a story of character, with or without pictures, please submit to [rdlittle@rediscovermh.org](mailto:rdlittle@rediscovermh.org).*

\* Courage • Cooperation • Honesty

Appreciation • Sportsmanship